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Important:

It is your responsibility to check your travel documents when you receive them. You may call us within Georgia at 770.436.1334 / Fax: 770.928.2659 or toll free at 800.910.2949 or email to: Reservations@ViningsTravel.com

Check-In:

Minimum check-in time for domestic flights: 1 to 1 1/2 hours; 2 hours for international flights. Picture I.D. is required for all domestic flights. Passports and visas (when required) are mandatory for all international flights.

Important:

If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket, if the status box shows "OK" for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary ask to speak with a supervisor.

For domestic travel arrangements we charge a \$35.00 non-refundable fee for services that require telephone coordination or excessive e-mail coordination with a travel consultant. On Line Booking has a \$15.00 service fee. Proof of identity is required for both domestic and international travel. Necessary identification includes a valid driver's license, passport and visas when required. It is each traveler's responsibility to verify the necessary travel documents required for each specific country to be visited prior to departure.

Reconfirmation:

It is the traveler's responsibility to reconfirm all domestic flights at least 24 hours prior to departure and international flights at least 72 hours prior to departure. Failure to reconfirm may result in the loss of your reservation. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations.

Excursion and Promotional Fares:

Most discounted fares involve restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could result in a carrier demanding a full fare. Obtain agency or airline assistance before making changes. If your plans change enroute, apply the value of your tickets toward a re-issued one. It is not necessary to purchase a new ticket. If a refund is due, obtain a receipt from the airline.

Departure times, flights and fares are based on current tariffs that are subject to change without notice.

Tickets:

Canceled or unused tickets must be returned for proper credit to your account. Lost, stolen or destroyed tickets must be paid for until refund is received from the issuing carrier, subject to an airline imposed service charge.

Hotels:

Are usually confirmed on a guaranteed payment basis. If you cancel or change plans, it is your responsibility to notify your hotel(s) within the time period specified.

Tour / Package Prices:

Are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group tours/packages are based on a minimum number of passengers traveling: if the number of passengers falls below the minimum required, a surcharge may be imposed on all other passengers.

We Strongly Recommend Travel Insurance!

What you should know about the possibility of Airline Bankruptcies

Hopefully there will not be any more airline bankruptcies, but it has to be recognized that they might occur. If an airline declares bankruptcy, other airlines are not obligated to transport you or to refund tickets issued before the bankruptcy.

Travel agents are not allowed to refund tickets on airlines that have declared bankruptcy. Money given to a travel agent immediately becomes the property of the airlines; we are required by law to comply with the airline orders.

If an airline declares bankruptcy it might continue service, limited service, or stop service completely. Other airlines might accept passengers under limited circumstances or may refuse to accept any passengers from the defaulted carrier.

To protect yourself, we urge you to consider travel insurance. There are many travel insurance plans available for passengers to protect themselves in case of airline bankruptcies. This website includes a link with travel insurance information.

Important Notice:

HumanitarianAirfare.com and its agents try to secure the lowest possible fare suitable for your travel requirements based on space available at the time of booking, accessible sources of information, and knowledge of agents involved. We cannot guarantee, in view of the deregulation of airline fares that the fare indicated on the ticket, will be the lowest possible fare at departure time. Please contact this agency before departure if you wish to recheck any newly introduced fare that may correspond with your specific travel requirements.

Please Note:

Retention of tickets, reservations or bookings after issuance shall constitute acceptance of all provisions in the conditions listed hereto, as well as those terms and conditions set forth in the announcements and circulars of the tour/package, cruise or service.

Service Charges:

We charge a \$15.00 On Line Self Booking processing fee for issuance of airline tickets, car, hotel, and cruise or tour bookings. There is also a \$50.00 Non-Refundable fee assessed in the event of a refund or cancellation in addition to whatever penalties are imposed by the airline, car, hotel vendor or cruise or tour operator. Refunds from airlines, tour companies, cruise lines and hotels will be made to our customers only after we have received the monies from those sources.

***The following taxes and Government fees have not been included in your researched fare:**

Prices shown are for one adult and are subject to additional charges, including, without limitation: the **September 11th Security Fee of \$2.50** for each flight segment, with a maximum of up to \$5 per one-way or \$10 per round-trip; **Passenger Facility Charges of up to \$18**, depending on itinerary; **Federal Segment Fees of \$3.50** per segment; a **Travel Facilities Tax of up to \$15.40** per round-trip for domestic flights beginning or ending in Alaska or Hawaii; and for **International Travel, Foreign and U.S. Government-imposed charges of up to \$200** per round-trip, depending on routing and destination. A segment is defined as a takeoff and a landing.

Contact Information:

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